

Board Meeting Highlights March 2023

Deep River and District Hospital
Four Seasons Lodge Long-Term Care Home
North Renfrew Family Health Team

Education Session

Accreditation

Janna Hotson, Chief Executive Officer and Tabitha Kearney, Vice President of Clinical Services

- Tabitha and Janna provided an education presentation on Accreditation, including an overview of Accreditation Canada, DRDH Accreditation history, 2023 survey preparation, the Board's role during the survey, and post-survey activities.
- Accreditation is an ongoing process of assessing health care and social services organizations against standards of excellence to identify what is being done well and what needs to be improved. During DRDH's last survey in late 2019, the organization was awarded "Accredited with Exemplary Standing" for the first time. Preparation work for the 2023 survey is underway, with an official countdown to be launched in April and a number of stakeholder surveys to be conducted in the coming months.

Board

- The Board of Directors will be participating in the Ontario Hospital Association Self-Assessment Tool over the next few weeks, with results anticipated in mid-2023 and used to continue to improve overall governance and Board functioning.
- The Patient and Family Advisory Council met on February 27, 2023 and elected Janice Bunge as co-Chair of the Council for a one-year term.
- The Board elected its Nominating Committee, made up of community members, to start the selection process for the 2023-2024 Board Year. Application opportunities for the Board of Directors for the upcoming year are currently underway.
- The Board of Directors appointed Dr. Michael Sage as Chief of Staff for the 2023-2024 year, as recommended by the Medical Advisory Committee.

Quality:

- A Safety Story was shared with the Board related to a disruption to the organization's oxygen system, as well as the work that has been completed to mitigate future disruptions. During a weekend of extreme cold on February 4, 2023, the oxygen system's regulator and shut off valve failed and no spare parts were onsite. An Emergency Operations Centre was stood up during the oxygen system disruption to review the situation, track action items, and complete a formal debrief process once normal system functioning was resumed. Work has been completed to mitigate future disruptions to the oxygen system, including a heating unit for the regulators for better protection during future cold snaps. In addition, both the oxygen system and the new heating unit have been connected to emergency power.

Foundation

- The *Closer to Home* campaign has now reached 20% of the campaign goal!
- The curling bonspiel event on March 4 in coordination with WCCT was a resounding success, raising \$10,000 for the major campaign.

Health Campus Updates

Building Services

- Replacement of all windows and exterior doors in the building is underway, including the motorized, sliding doors at the front entrances. Work on the sliding doors at the main and emergency entrances will be staggered to minimize disruption to the flow of traffic. Work will be completed prior to March 31, 2023.
- Painting of the Emergency Department is underway to refresh the department post construction finalization.

Epic – Hospital Electronic Health Record Launch

- The organization continues to work with The Ottawa Hospital and partners on system and process optimization. The recruitment process continues for a Clinical Informatics Analyst to support systems in place as well as end user training and education.

Family Health Team

- The Primary Care Patient Experience Survey collection period completed in January 2023, with results anticipated in April 2023.

Human Resources

- The organization's staff recognition event is planned for end of March, after being postponed in December. The *Epic Swing Into Spring Soirée* will include a celebration of staff service awards, all Essential Pieces Award nominees and winner, as well as special recognition for our PointClickCare and Epic Implementation Teams.

Long-Term Care (LTC) Development

- The Project Team is working diligently to ensure the schedule remains on track. LTC Home Design working drawings are planned for submission to the Ministry of Long-Term care on schedule. Stakeholder design sessions continued throughout February and March to advance the functional programming and design.
- Plans are underway for a groundbreaking event in late August, as well as communications related to the geotechnical work and additional opportunities for community input into the design and functioning of the home.

Medical Workforce Planning

- The Board received a presentation on the draft 2023-2027 Medical Workforce Plan, including a review of the previous 2018 Medical Manpower Plan, a current state and situational analysis of health human resource availability nationally and provincially, an overview of overall medical recruitment strategy, and key actions planned for the next 5 years. The 2023-2027 Medical Workforce Plan was approved by the Board of Directors.

Ontario Health Team (OHT)

- Participants from DRDH attended both an OHT Leaders Forum as well as a Collaborative Partners Forum for our Ontario Health Team over the past month. The Ontario Health Team remains focused on the "Year 1" priority areas of attachment to primary care, frail seniors aging at home, and mental health and addictions.

Occupational Health & Infection Control

- In response to rising measles outbreaks and numbers throughout Ontario, the IPAC team has been working with regional partners to develop materials to support proactive recognition of measles cases in the emergency department.

Quality

- A draft 2023-2024 Quality Improvement Plan was presented and approved by the Board of Directors. Provincial priority indicators have been included from Health Quality Ontario, as well as additional indicators based on feedback from the Patient and Family Advisory Council including French language services / non-English supports for patients and residents, as well as Resident satisfaction.
- A presentation was provided on the 2023-2024 HIROC Risk Assessment Checklists at the last Quality, Risk, and Safety Committee Meeting, including an overview of the annual risk assessment checklist process that the organization participates in through the Healthcare Insurance Reciprocal of Canada (HIROC). Based on the risk assessment process, the Board of Directors endorsed top risks for the 2023/24 year.